

FAST AND EFFICIENT DATA ENTRY!

Simple One Screen data entry
saves time.

North Carolina Medical Board



The North Carolina Medical Board (NCMB) is charged with licensing, monitoring, disciplining, and educating the nearly 40,000 physicians and related occupations that are licensed to practice medicine in North Carolina. NCMB came to GL Solutions seeking a comprehensive regulatory system that would handle all aspects of applications, renewals, payments, complaints, public verifications, and provide a web portal with online services for doctors and the public.

Challenges

NCMB needed to be able to quickly and easily process the hundreds of complaints they handle every year. They knew that having to use multiple screens to input data for a complaint wasted valuable staff time, and they wanted an efficient solution.

Solutions

The system GL Solutions implemented for NCMB provides One Screen functionality that simplifies data entry. It enables agency users to input all information about a complaint from one screen. Once information is entered and saved, the system automatically populates the data in real time into the appropriate field locations in the database.

Results

Creating new complaint records and updating information is now a simple, timesaving point-and-click operation for NCMB. Staff across multiple divisions within NCMB can enter data for diverse processes, all from one screen. The entire process is automated and efficient and enables NCMB staff to focus on other vital agency business.



“Our case management one screen saves staff approximately 40 hours per month”.

*--Hari Gupta, Director of Operations
North Carolina Medical Board*



NORTH CAROLINA MEDICAL BOARD

“Protecting the Public, Strengthening the Profession”

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